

COMPANY POLICY FOR THE INTEGRATED MANAGEMENT SYSTEM

The company MASTER ITALY S.r.l., fully aware of its role and responsibility towards its stakeholders, in the framework of the corporate strategies oriented towards proper business management, defines the objectives and commitments aimed at guaranteeing respect for the environment, the protection of the health and safety of each worker in the workplace, a satisfaction of the needs of the surrounding community, customer satisfaction and the continuous improvement of its business activities.

The company management has implemented and continuously improves the corporate Integrated Management System in order to control the impact of activities in terms of interconnected processes, with the aim of making the company lean and becoming even leaner, more effective and flexible, whilst being determined to continuously improve customer service.

This is in conjunction with the implementation of an Integrated Management System applied to the activities of:

“The design, production and sale of metal accessories for windows and doors with the phases of die-casting, machining for chip removal, pressing, punching, barrelling, washing, painting, assembly and packaging. The design, production and sale of plastic fittings for windows and doors through the phases of injection moulding, assembly and packaging.”

MASTER ITALY's objectives are to:

- Update and develop the education and training of all employees across all levels and amongst those working on behalf of Master Italy S.r.l.;
- Comply with the requirements of applicable local, national and European environmental and occupational health and safety laws, in addition to those voluntarily entered into by the organisation;
- Adopt technological tools and/or processes to safeguard the health and safety of workers with safe and healthy working conditions, to reduce and/or eliminate hazards and risks to the environment and to health and safety in the workplace;
- Pursue continuous improvement of the Integrated Management System;
- Contribute to the affirmation and entrenchment of corporate values;
- Adopt clear communication systems between the various functions, committing to constant communication, involvement and participation amongst all workers and their representatives, thus stimulating dialogue;
- Promote innovation through the ongoing creation of products to complete the range on offer and in response to the needs that the market expresses or desires, making explicit the requirements, quality standards and protection of originality;
- Satisfy customer needs and expectations, involving suppliers as an integral part of the company in achieving the set quality levels;
- Protect the environment and prevent pollution by reducing the environmental impacts of the company's activities, making every effort in operational, technological and economically feasible terms, considered through a life cycle perspective where possible;
- Communicate and involve all stakeholders (customers, suppliers, authorities and the relevant local community, etcetera).

This Corporate Policy is available to all interested parties both inside and outside our organisation. It shall be periodically reviewed in order to assess its continued adherence to the purpose, scale and context of our organisation.

This Policy also provides the framework for setting specific targets for continuous improvement.

Conversano, 13/01/2021

Chair of the Board of Directors

MASTER ITALY S.r.l.

Presidente e Amministratore Delegato

Michele Loperfido